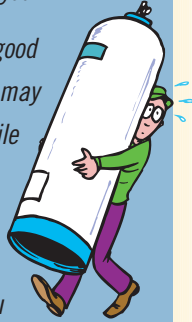


READ ABOUT HOT WATER SAVINGS

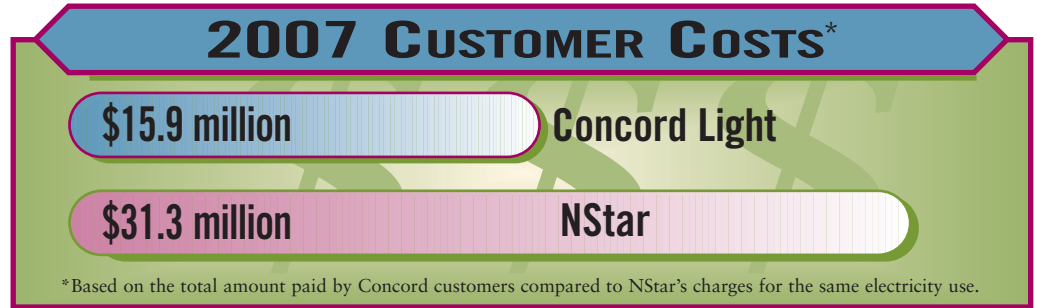
If your home has an electric water heater, you can qualify for a reduced off-peak electricity rate that can save hundreds of dollars a year.

It's such a good deal that it may be worthwhile to convert from oil or gas to electricity. If you do, we even offer a \$50 bill credit as an incentive.

See the enclosed brochure for all the details on how Concord Light can help you save on hot water.



Our customers saved \$15 million!



Concord Light's lower rates saved our customers more than \$15 million in 2007 compared to what similar NStar customers paid. NStar's bills were nearly twice as high as ours, with NStar charging some \$31.3 million compared to Concord's \$15.9 million for the same amount of electricity.

The savings figures are based on the total amount paid by all types of customers in Concord last year, compared to NStar's 2007 rates for the same proportion of customer types and electricity use.

Concord's rates will remain very competitive in 2008, while energy costs continue to rise across the region. In addition, our current power supply contract with Constellation Energy expires in October 2009, ending more than seven years of favorable wholesale power costs.

Concord Light recently signed a three-year agreement with Morgan Stanley to replace some of the power requirements that will be needed once the Constellation contract expires. The remainder will come from a mix of sources still in development, including individual power plants and spot energy market purchases.

"Higher energy prices and market volatility mean that favorable all-requirements contracts such as the one we signed in 2001 with Constellation are no longer available," said Superintendent Dan Sack. "However, we are doing all we can to hold bills down, and have established a rate stabilization fund to lessen the impact of rising costs on our customers."

Green Power option moves closer

Acton Hydro Co., Inc. reports significant progress on the Powdermill Dam restoration project in 2007, with construction completion now projected for October 31, 2008.

The dam is part of a small hydro generating plant located on the Assabet River along Route 62 at the Concord-Maynard-Acton town lines. Once operational, the facility will allow us to offer a

"green" power option to customers who would like to support the production of electricity from non-polluting and renewable sources.

If you are interested in contributing a small premium of \$3 per 100 kilowatt-hour block to purchase some of this green energy, please call 978-318-3101, or e-mail dcronan@concordma.gov for additional details.

briefs

You can pay online. Online bill payment is a fast and convenient way to pay an electric bill from your checking account. To get started, visit our website at concordma.gov/cmlp and follow the simple instructions. If you need help with the process, feel free to call us at 978-318-3101.

You can pay automatically. Pay your bills automatically with direct payment. Just sign up, and your electric and water bill payments will be automatically deducted from your bank account. There is no charge for the service, and all customers are eligible. Visit concordma.gov/cmlp for a sign-up form, or call us at 978-318-3101.



You could win! New participants to either of the above bill payment services will be automatically entered into a drawing for a \$100 bill credit. We'll randomly pick two new winners every other month through the summer.

HERE'S HOW TO WRITE TO US

If you want to send correspondence to us, please do not send it with your bill payment.

Instead, use this address: Concord Municipal Light Plant, P.O. Box 1029, 1175 Elm St., Concord, MA 01742.

Bill payments go to a different address, and any correspondence sent with your payment may not be forwarded to our office.

You can also write to us at concordlight@concordma.gov.

Is your heat too expensive?

If you think you're paying too much for heating, electric thermal storage (ETS) could dramatically lower your bills. It may be new to you, but ETS technology has been used in Europe since the 1940s, and has been warming homes and businesses right here in Concord for years.

ETS works by using electricity during off-peak hours to heat high-density ceramic bricks. The stored heat can then be used to warm spaces any time.



Because it qualifies for our off-peak rate, ETS is now well below fossil fuel heating costs. In addition to being efficient and well proven, ETS technology is clean and safe, and it's installed by local electricians. You also have a variety of system choices—forced-hot-water, forced-hot-air, and individual room units.

Drop by our office to see them in operation, or call John Odell at 978-318-3151 or e-mail him at jodell@concordma.gov for information.

A good deal on rebates just got better

If you're in the market for a new appliance, Concord Light offers rebates of \$50 to \$150 on certain Energy Star-rated refrigerators, dishwashers, washing machines, dehumidifiers, central air conditioners, and room air conditioners.

That good deal is now even better for certain high-efficiency washing machines, thanks to an additional \$100 rebate now offered by the Concord Water Department.

Buying an Energy Star appliance makes sense three ways—you can qualify for a rebate, you will save money in energy costs over the entire life of the appliance, and you will help the environment by decreasing pollution from fossil fuels used to generate electricity. If you buy a high-efficiency washing machine, you'll also save on water costs and help preserve our water resources.

Before you buy, call or drop by the Concord Light office for a rebate application form, which will include specific program requirements for the Concord Light rebate. The form is also available online at concordma.gov/cmlp.

For requirements and details about the Water Department rebate, call Joanne Bissetta at 978-318-3259.



Concord Municipal Light Plant

Monday-Friday
8:00 a.m. - 4:30 p.m.

1175 Elm St., P.O. Box 1029, Concord, MA 01742
www.concordma.gov/cmlp • Tel (978) 318-3101 • Fax (978) 318-3105

♻️ Printed on recycled paper using vegetable-based inks with low volatile organic compounds.

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