

July 28, 2008

TOWN MANAGER'S GOALS
And Action Plan for FY2009

1. GOAL – Maintain Community's Financial Well-being

- a. Create staff committee to generate suggestions for improved management efficiency including identifying opportunities to avoid costs and to enhance non-tax revenues;
- b. Prepare a no-Override budget for FY2010, including some unused levy capacity, and identify any services that may be reduced under that financial plan;
- c. Enhance program of financial contributions from major non-profit organizations
- d. Identify any town services that may no longer be a priority or may no longer be required;
- e. Energy: Cost-effective Electricity Supply; Energy Conservation Program

2. GOAL – Support Immediate and Long-range Planning Efforts

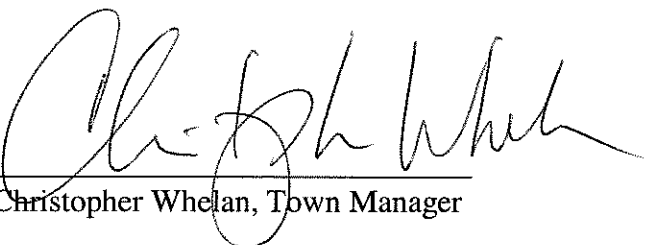
- a. Support continued Waste Water Planning discussion and take necessary steps to implement any recommendations that may be identified to address current limitation on wastewater capacity;
- b. Support West Concord Planning Initiative and assist in implementation of recommendation;
- c. Continue responding to Land Acquisition Opportunities, including Article 35 Housing interest participation;
- d. Identify opportunities to enhance telecommunications services in Concord and work toward making additional services available to residents;
- e. Continue to promote affordable housing, natural resources protection, and preservation of the town's historic character;

3. GOAL – Policy Development and Communication

- a. Submit to the Selectmen policy recommendations, including the up-dating and enhancement of existing policies and procedures;
- b. Align the goals of Town Department with the Selectmen's goals for 2009;
- c. Expand information available to the public on the Town's website for all departments;
- d. Focus on Transportation Problems and solutions;

4. GOAL – Maintain Quality of Town Services

- a. Successful Recruitment of senior staff positions (CMLP, Fire, Library)
- b. Recreation Enhancements: Baseball Fields, Rail Trail,
- c. Fair, Reasonable Property Tax Assessment Program
- d. Coordinate Roads, Bridges and other Constructions projects


Christopher Whelan, Town Manager