

### **Scheduling of VAN RIDES:**

Our senior population is now over 4000 in the Town of Concord and many seniors who no longer drive depend on us for transportation. With so many folks to serve we find we need to spread transportation availability out to as many people as possible. Therefore, its necessary to set some limitations on van scheduling so that we ensure as much equal access as possible.

We feel we can no longer provide unlimited van reservations for non- medical, non-COA or non- shopping events and ask that you schedule no more than two van rides of a less essential nature per person per week. If you would like to call the COA between 2-2:30pm and ask if we have any openings for the next day for these other types of trips, we will be happy to add you to the schedule if there is any room left. While we understand that this may be difficult for some, we feel that this is the only way to provide fair and equal access to transportation for as many seniors as possible.

In addition, we ask that you please confine you shopping trips to those already provided for in the current schedule. Please see page 10 for a detailed list of shopping trips.

### **Medical Equipment Loan:**

The COA would like to remind you that we have a large and diverse quantity of medical equipment to loan free of charge. We have walkers, raised toilet seats, shower chairs, commodes, wheelchairs, and tub transfer benches. If you have need of any of these items on a temporary basis, it is not necessary to go out and purchase these things, we would be happy to loan them to you, just call the COA office to make the necessary arrangements. We only ask that items be returned properly cleaned so that they are ready for the next person to use.

### **Need Air Conditioner Installation this season?**

The Council on Aging has identified an individual who will be willing to install window air conditioners for \$10 each. If you are interested in this assistance, please call the office and have your name added to the list, and we will be in touch.